



GfK NOP



SOUTHAMPTON AIRPORT LTD
BAA NOISE ACTION PLAN CONSULTATION

BAA is carrying out a consultation about aircraft noise and would like to seek your views on their proposed noise action plan. The action plan is available at www.southamptonairport.com/noise

BAA has asked GfK NOP, a leading research agency, to conduct this survey about the noise action plan on their behalf. The survey should only take 10-15 minutes to complete, depending on the length of your answers.

Please read the noise action plan at www.southamptonairport.com/noise before proceeding with the survey, as we will be asking for your views on the plan.

If you would prefer to complete an online version of this survey, please go to:
www.southamptonairport.com/noise

If you have any queries about the consultation or noise action plan, please contact BAA at the following email address: sou_community@baa.com or call 02380 627 070

The deadline for completed surveys to be returned is 2nd October 2009.

Q1. To what extent do you think that BAA Southampton's noise strategies outlined in the draft noise action plan are targeting the most important problems in relation to aircraft noise?

PLEASE PUT A TICK IN ONE BOX

Completely Partially Not very Not at all Don't know

Q1a. Why is that? PLEASE WRITE YOUR RESPONSES IN THE BOX PROVIDED.

(1) Strategies only applied up to Eastleigh boundary with Winchester, where published aircraft noise profile projects into Winchester district and aircraft noise is a disturbance to many Winchester residents
(2) BAA and the Consultative Committee do not take action to address noise problems reported from Winchester and so do not live up to their good neighbour commitment
(3) Noise analysis does not take into consideration paths taken by aircraft so does not reflect actual impact. BAA ignores true impact

Q2. To what extent do you think that the draft noise action plan provides a suitable framework to manage aircraft noise? PLEASE PUT A TICK IN ONE BOX

Completely Partially Not very Not at all Don't know

Q2a. Why is that? PLEASE WRITE YOUR RESPONSES IN THE BOX PROVIDED.

Answer as above plus Flying Controls Agreement does not provide protection for Winchester residents to the North. Preferred routing finishes at Eastleigh boundary

Q3. The draft noise action plan proposes a number of performance indicators to measure progress in implementing the action plan. To what extent do you think that these performance indicators are sufficient? PLEASE PUT A TICK IN ONE BOX

Completely sufficient

Fairly sufficient

Not very sufficient

Not at all sufficient

Don't know

Q3a. Why is that? PLEASE WRITE YOUR RESPONSES IN THE BOX PROVIDED.

- (1) BAA records and reports on complaints to Consultative Committee but does not take actions that would help address the problems.
- (2) BAA is not an independent body in regards to the assessment of noise impact on communities
- (3) BAA does not share results with communities for independent review

Q4. BAA's long-term goal is to be in the top fifth of airport companies for best practice in international airport noise management on comparable sites.

To what extent do you think that this goal is sufficiently challenging?

PLEASE PUT A TICK IN ONE BOX

Too challenging

Sufficiently challenging

Not very challenging

Not at all challenging

Don't know

Q4a. Why is that? PLEASE WRITE YOUR RESPONSES IN THE BOX PROVIDED.

- (1) Noise management for communities should be best as reasonably possible and a collaboration between operator and airport (which for Winchester it is not)
- (2) Being within top 20% is a soft target

Q5. Do you have any other comments on Southampton Airport's draft noise action plan?

PLEASE WRITE YOUR RESPONSES IN THE BOX PROVIDED

The airport is only 2.5nm South of Winchester district, this means several Winchester villages are impacted by aircraft noise but the plan does not provide any protection for Winchester people.

Winchester city is on high ground, so aircraft noise is a problem for some suburbs of the city; again no noise measures are in place for these suburbs

What is most disturbing is that Winchester has many open areas that could provide for a satisfactory solution, but the airport operator refuses to consider solutions for Winchester

Q6. How much of the Southampton Airport draft noise action plan have you read or looked at?

PLEASE PUT A TICK IN ONE BOX

All of it

Most of it

Some of it

Hardly any

None of it

Q7. The next question will allow us to classify your answers.

Which of the following best describes you? PLEASE PUT A TICK IN ONE BOX

A private sector organisation (up to 250 employees)

A private sector organisation (250 or more employees)

Representative Organisation (e.g. Chamber of Commerce)

Trade Union

Interest or Pressure Group (including local residents association)

Local Government

Central Government

A school, college or university

A GP surgery, health centre or hospital

Other public sector organisation

Voluntary sector or Charity

Local resident / individual

Other (please write in)

Q8. Have you completed the survey on behalf of your company / organisation or from your own personal point of view?

On behalf of my company/ organisation

It's my own personal view

Q9. Please complete the following details.

Name: _____

Organisation (if applicable): _____

Address: _____

Postcode: _____

Telephone: _____

Email: _____

A list of all individuals and organisations who respond to the consultation will be included in the finalised Noise Action Plan which will be published following the consultation. Please tick this box if you do not wish for your name or organisation name to appear in this list.

Your details and responses will only be shared with BAA and will not be passed to any third party. Please tick this box if you do not wish for your details to be passed on to BAA with your responses. GfK NOP will then ensure that your answers are reported anonymously to BAA.

BAA may wish to contact you to discuss further the issues that you have commented on. Please tick here if you do not wish to be contacted in future by BAA about the matters raised in this consultation.

Please tick this box if you would like GfK NOP to send you a receipt to acknowledge your survey has been received.

**Thank you for participating in the BAA noise action plan consultation.
Please return your completed survey to the following address by 2nd OCTOBER 2009:**

**BAA Noise Action Plan Consultation
GfK NOP Datacentre
Caxton House
91 Victoria Road
Chelmsford
CM1 1JW**